



Client: SDIS Haut-Rhin  
Product: Intalio Document, Intalio Case



## Overview

SDIS Haut-Rhin is responsible for preventing, protecting, and managing emergencies, including fires, floods, and seismic disasters, across the Haut-Rhin region. Covering 3,500 km<sup>2</sup> and serving 775,000 inhabitants, the department operates in a high-density area with 220 inhabitants per km<sup>2</sup>. To enhance operational efficiency and ensure reliable document management, SDIS partnered with Intalio to centralize, automate, and secure its document workflows.



## Needs and Challenges

SDIS Haut-Rhin faced several challenges in managing its documentation and processes:

- **Centralized Document Management:** Needed a unified platform to capture, store, index, categorize, and collaborate on documents online.
- **Workflow Automation:** Required a solution to define and manage document validation processes efficiently.
- **Reporting & Analytics:** Needed enhanced reporting capabilities and advanced statistics to support decision-making.
- **Error Reduction:** Aimed to reduce time, effort, and document-related errors across multiple departments.



## Implementation Highlights

Intalio delivered a comprehensive solution to streamline SDIS's document management and workflow processes:

### › Intalio Document:

Provided full lifecycle management for documents, from creation to storage. Enabled fast and accurate access, organization, archiving, and retrieval. Ensured content integrity, traceability, and compliance with regulatory rules.

### › Intalio Case:

Automated internal and external business processes, streamlined workflows, and enabled document validation. Allowed SDIS to manage, analyze, and monitor operations, share content, track employee performance, and enhance decision-making.



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### Impact and Achievements

The implementation of Intalio solutions transformed SDIS Haut-Rhin's document management system:

- › Centralized and organized all documents in one platform.
- › Automated validation workflows and improved operational efficiency.
- › Reduced manual effort, errors, and time for document handling.
- › Enhanced reporting, analytics, and overall decision-making.



### Conclusion

By leveraging Intalio Document and Case, SDIS Haut-Rhin successfully centralized its documentation and automated critical workflows. The solution improved operational efficiency, transparency, and compliance, positioning SDIS to respond faster and more effectively to emergencies.